

Agile Config Solution



There are many advantages of Agile methodology for project management. **Agile methods** can help teams manage work more efficiently and do the work more effectively while delivering the highest quality product within the constraints of the budget. While Agile teams work well as a unit and are able to react better to the inevitable changes that come with most projects, there is one facet of project management that Agile teams often overlook: **visual management**.

Agile Config Benefits



- Customized Device Defaults
- Settings Applied to Devices in Batches
- Easy Configuration without Special Equipment

Agile Config Solution

Problem

- Each device needs to be manually modified individually.
- Operators need to provide high-cost after-sale service.



Solution

TP-Link Agile Config Solution

Benefits

✓ Simplify Batch Configuration

After the configuration settings are configured, they can be applied to devices **in bulk**. The process is easy for the provider, requiring just a computer and a switch.



✓ Optimize the After-sale

Operators can set up **Default Configuration** according to their requirements. It solves the problem when end users reset the device.



Difficult to Achieve Mass Configuration

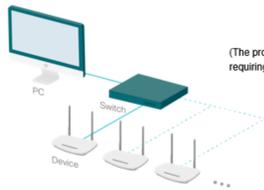


Each device needs to be manually modified individually in traditional way.

Problem

It cost too much time to set up the configuration

Agile Config Allow Operators Batch Configuration in Simple Environment



(The process is easy for the provider, requiring just a computer and a switch)

- After the configuration settings are configured, they can be applied to devices **in bulk**.
- The customization of each device will be completed in **10 seconds**.

Benefits:

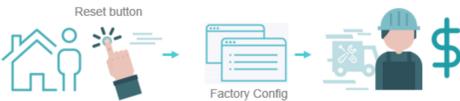
Achieve batch configuration, improve the work efficiency and accuracy.

Puzzle to Supply Much After-sale Service



ISPs have to set up the configuration before selling to end users.

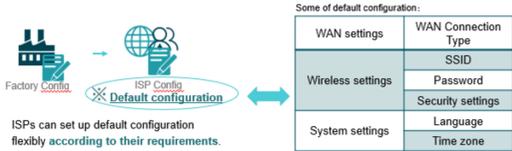
If end users reset the device, it turns out to be the Factory default configuration. Operators have to send after-sale service personnel to set it up for end users, which brings costs.



Problem

- Operators need to provide high-cost after-sale service when end users reset the device.
- Network problems may not be solved in time, resulting in poor user experience.

Agile Config Allow Operators to Set Up Default Configuration



ISPs can set up default configuration flexibly according to their requirements.

Some of default configuration:

WAN settings	WAN Connection Type
	SSID
Wireless settings	Password
	Security settings
System settings	Language
	Time zone

When the end users reset the device, it turns out to be the default configuration of ISPs.



Benefits:

- Convenient to solve after-sales, improve end users satisfaction.
- Cost savings in after-sale services.

Case by ISP A Feedback

After-sale service troubled ISP A for a very long time. They purchased **TL-WR850N (with Agile Config)** from 20/12/2017. It help them **cost down** both on **after-sale** and **batch configuration**.



The data we asked and recorded is as follows,

	Before	Agile Config
Number of after-sale services / month (due to abnormal configuration)	65	15
Time costs on customization / 100 pieces	200mins	40mins